

KFK d.o.o. is a company dealing mainly with the production and installation of glass-metal facades, roofs and metal structures. Through long-term stable and successful growth and development, vision of KFK as a company, which by developing new systems, imposes new standards in functionality and construction design one-step ahead, is shown to be market successful.

The main goal of KFK is satisfaction of customers with our products, and in achieving that goal, we recognize the quality of our products as a key factor of market success. In order to sustain and increase the quality of our products, KFK decides to adopt the Quality Management System (QMS) according to requirements of ISO 9001:2015 standard.

KFK Management therefore decided:

- by compliance with the applicable requirements of the ISO 9001 standard, to ensure that the customer's needs and requirements of the regulatory authorities are known, applied and fulfilled,
- for continuous improvement of QMS, ensuring that the risks and opportunities that may affect the product, company and customers, thereby improving customer's satisfaction.

KFK Management is aware that their employees are the most valuable resource standing behind the company's success, and therefore decided to take continuous care regarding the employee's health protection and safety at work by implementation of Health and Safety at Work Management System according to the requirements of the ISO 45001:2018 standard by:

- provision of appropriate resources which ensure that employees, subcontractors and stakeholders are familiar with this policy and in obligation for its enforcement,
- identification of hazards and health and safety risks, familiarizing them to those in concern,
- provision of working conditions and protective equipment so that health and safety hazards will be as less as possible, according to applicable legal regulations,
- acquiring of competences of own employees to work in a safety way,
- application of appropriate laws and regulations dealing with health protection and safety at work,
- striving for continuous improvement of health protection and safety at work system.

As a production company, KFK uses energy and input materials to produce or install its own products, and therefore inevitably affects its environment. To reduce its impact to the environment and that the development of the company, besides other factors, be based on the sustainable development, KFK's Management decides to adopt Environmental Management System according to the ISO 14001 standard, in order to:

- reduce the ecological footprint of the company as a whole,
- educate and motivate employees, subcontractors and suppliers, to enforce the policy of sustainable development and environmental protection,
- prevent ecological incidents, reduce waste and the use of resources,
- adopt legal and other binding environmental issue requirements,
- favorize the use of materials and production means with minimal ecological footprint in production,
- recommend technical solutions for products that are ecologically more advanced and energy long-term cost-effective to the customers.

This policy of quality, safety at work and environmental protection, is known to all employees of KFK and to all companies working for us or on our behalf. Cooperation and help in realization of this policy is expected from all our employees and other companies with which we are cooperating, with insurance that their work, as much as possible, has been done without risk for them, other persons or environment.

Policy of quality, safety at work and environmental protection will be annually reviewed by the Management, and will be changed if necessary.

This policy is publically available to all interested parties.

Rugvica, 26.10.2020.

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